

INDUSTRIA PERFORMING ARTS

TERMS AND CONDITIONS

Fees and Refunds

- Refunds will not be given for non-attendance or missed class, however we will do our best to offer an alternative make-up class where possible.
- In the event of cancelled classes due to government imposed restrictions or lockdown, make up classes will be offered at a future date.
- Fees are paid by the term excluding private lessons which have the option to be paid per lesson or via a payment plan.
- Fees must be paid before the commencement of week two of term. Fees paid after this date will have 10% late fee added.
- Payment may be made online or by card in person.

Please get in touch if you have any concerns regarding payment by the due date and we will do our best to come to an agreement regarding payment terms that work for you. We are always happy to negotiate if you are in genuine need, but an emailed conversation is required each term to arrange this.

Medical

- Industria Performing Arts has permission to seek any urgent medical attention that they may deem necessary and the parent/legal guardian of the student agrees to pay the costs of such medical attention.
- Industria Performing Arts will not be held liable for any injury, illness or loss incurred while attending the classes/activities, during tuition breaks or outside of class times.
- If your child is unwell or present signs of any illness prior to class, Industria Performing Arts understands that the parent/legal guardian will not have their child attend class that day. If a student is found to be unwell, they may be sent home at the discretion of the Industria Performing Arts Director.

Photograph/Video

Industria Performing Arts has permission to capture and publish photographs and videos of students for promotional purposes, unless written consent is given

Waiver

Physical contact may be necessary by members of the teaching faculty. If you have concerns regarding this matter please contact our team.

Code of Conduct

- Students, parents, faculty and guests are to uphold our core values to the highest standard. We expect all to be treated with respect. We hope that all involved at Industria Performing Arts aim to work towards painting our mission and reaching our vision. These details can be found on our website.
- Appropriate attire must be worn to all classes – refer to our dress code on our website.
- Any choreography learned at Industria Performing Arts is the intellectual property of Industria Performing Arts and shall not be shared with the public without first getting permission from the Industria Performing Arts Director.

Changes to Terms and Conditions

Industria Performing Arts Reserves the right to change those terms and conditions at any time for the benefit of the business, team or students.